



Wastewater Billing Rate Adjustment

Based on Chapter 20 Utilities Ordinance, the City fixes wastewater rates based on water consumption through December, January, & February – this is the Winter Averaging period and conducted annually. Customers are encouraged to reduced consumption as much as possible throughout this time as it directly affects the billing for the remainder of the year. Rates are adjusted and updated in the March/April billing cycle and will be reflected on the bill sent out April 1st. Furthermore, if usage is steadily excessive customers will be required to pay for the additional LUE's used.

This form is intended to be used and submitted for review if the customer believes the fixed wastewater rate is incorrect. This must be due to an error in usage reporting, leaks, or natural disasters that occurred.

ACCOUNT NUMBER: _____ (see your water/wastewater bill or contact DS Water Supply Corp)

CUSTOMER NAME: _____

SERVICE ADDRESS: _____

MAILING ADDRESS (if different than service address):

PHONE NUMBER: _____

EMAIL: _____

Requesting adjustment due to error in usage report? YES NO

Requesting adjustment due to a water leak? YES NO

Describe in detail the reason for the billing adjustment request, including dates if possible:

NOTE: If due to error in usage or water leak, please provide and attach documentation: usage reports (obtain from DSWSC), plumbing invoice/receipt, or receipt of materials property owner used to fix the leak.

FOR CONSIDERATION, THIS FORM AND THE SUPPORTING DOCUMENTS MUST BE EMAILED TO
SCOLE@CITYOFDRIPPINGSPRINGS.COM

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